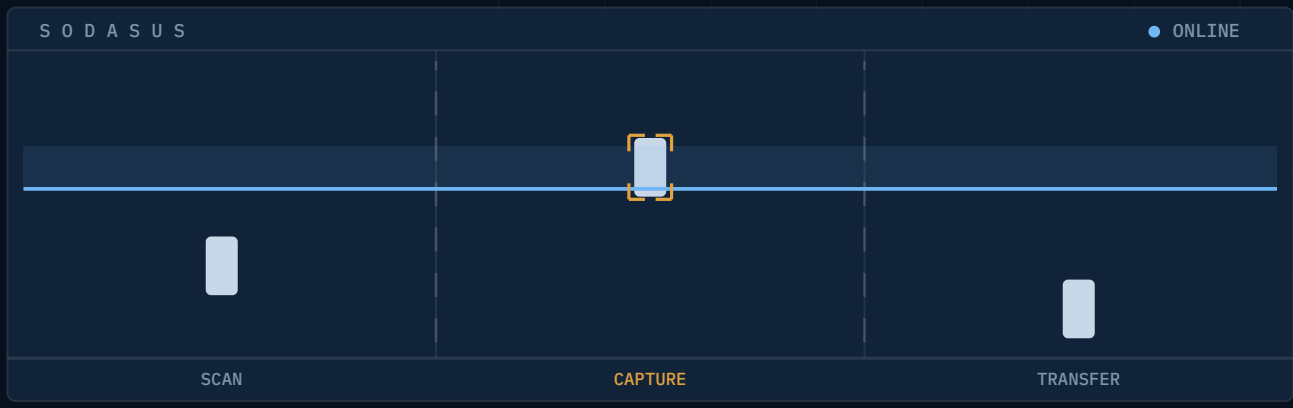
SERVICES & DELIVERY

Service Overview

Service areas, engagement modes and the delivery lifecycle that connects them.



DOCUMENT	ENTITY	REFERENCE
Service Overview	SODASUS LTD	DOC-SVC-01

SODASUS operates through a delivery model spanning advisory, architecture, implementation, integration and long-term operational support — structured to match how institutional buyers evaluate suppliers and how complex programmes are contracted and delivered.

ENGAGEMENT MODES

Three ways an engagement is structured.

MODE 01

Advisory & Architecture

Assessment, solution direction, architecture definition and integration planning — often the right first step when a requirement exists but scope and budget are not yet agreed internally.

MODE 02

Program Delivery

Structured execution across platforms, data environments and multi-vendor programmes, against a plan with defined review points and acceptance criteria fixed before build begins.

MODE 03

Technology Supply

Commercial support for hardware, software and partner-ecosystem participation, suitable where the architecture is settled and the need is dependable sourcing under a formal framework.

DELIVERY LIFECYCLE

A five-stage sequence with defined outputs.

01 · Assessment	Current estate, constraints, stakeholders and the real decision criteria — before any target architecture is proposed.
02 · Architecture Design	Target state, transition path and the interfaces that decide feasibility, recorded so the reasoning survives a change of personnel.
03 · Solution Delivery	Build and configuration against fixed acceptance criteria and change control, with assumptions logged as they are made.
04 · Integration & Validation	Interfaces proven end to end, with evidence recorded in a form that supports later audit.
05 · Operational Support	Runbooks, escalation, knowledge transfer and an agreed continuity arrangement described at proposal stage, not deferred to the end.

SERVICE DOMAINS

Where the model is typically applied.

Enterprise applications & platforms

Application landscapes, consolidation of overlapping systems and the migration planning that determines whether consolidation is affordable.

Infrastructure modernization

Resilience and modernization programmes for estates that must stay in service throughout the transition.

Data & analytics enablement

Reporting and analysis environments where data lineage — which source produced a figure, under what definition — is the governing question.

Integration-heavy transformation

Programmes where the seams between systems, not any single component, carry the principal risk to schedule.

Institutional & regulated support

Technology support in environments where the regulator's expectations are a design input from the beginning.

Multi-vendor delivery

Coordination of parallel suppliers, with inter-vendor interfaces specified and owned deliberately.

OPERATING MODEL

Predictable execution, documented throughout.

Service delivery emphasises documentation discipline, predictable execution and alignment with enterprise and procurement review processes. The model supports both direct engagements and collaboration within broader supplier ecosystems. Throughout, SODASUS focuses on solutions that are not only delivered but sustainable in long-term operation — with attention to structure, control and continuity.

Parameter	Value
Engagement modes	Advisory & architecture · program delivery · technology supply
Lifecycle	Assessment, architecture, delivery, integration, operational support
Commercial terms	To be specified in the applicable quotation or procurement response